

Appendix B - One Stop Shop Performance Report - April 2012 to July 2012

Performance Summary

	Apr-12	May-12	Jun-12	Jul-12
Footfall	4165	4217	3735	4144
% Customers seen in target	82.3	84.6	89.3	91.5
Target Hit	Within 5% of target	>5% below target		



One Stop Shop Performance 05/11 to 07/12

